



# INSPIRED

## Scaffolding Services Ltd

### Quality Policy Statement - ISS-PO-012

Inspired Scaffolding Services Ltd supplies access scaffolding services to National and Regional contractors and other clients nationally.

Inspired Scaffolding Service Ltd is a forwarding looking organisation that constantly seeks ways to improve its performance and deliver high levels of quality in all areas of its activities.

Inspired Scaffolding Services Ltd has committed to the following Quality Objects:

1. Meet or exceed the customers' needs and expectations together with specified/contractual requirement, and
2. Enhance our standing as a service provider of high repute.

#### Our Customers and Service

- Directors and Managers are required to establish and maintain instructions and procedures to ensure that, within their areas of responsibility, employees understand their duties fully, and carry them out to the standard required.
- The Company acknowledges that Quality Assurance and operational efficiency are complementary and that the continual use and development of Quality Assurance systems are an important aspect of management responsibility.
- Adequate planning and consideration of Quality Assurance matters shall be applied to all work prior to commencement.
- Upon commencement of employment, all employees shall be inducted to the Company in Quality Assurance matters.
- The Company shall implement procedures to ensure that appropriate contracts are subject to formal review with customer on a regular basis to measure the performance of the Company regarding the specified/contractual requirements.

#### Our People

- Our employees are dedicated to providing proven and effective service and systems which satisfy the needs of our customers
- All employees shall be encouraged to submit suggestions and ideas for improving Quality Assurance issues within the Company operations.

The Company Quality policy will be reviewed annually to take account of legislative and organisational changes, with a view to continually improving Quality performance.

Roger Saxton  
Managing Director

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